

2021 Café Supervisor

Do you know the recipe to great customer service? Are you ready to lead a team offering a first café dining experience?

The award-winning Derbyshire visitor attraction, The Heights of Abraham is looking for a talented, motivated, and dynamic leader to join our Catering team. The role is primarily based in our busy counter service Terrace Cafe.

We attract a wide range of visitors who you will be serving in a timely, cheerful, courteous and helpful manner, setting an excellent example ensuring your team do the same.

Your proven experience in leadership will encourage a 'can do' attitude amongst your team. The main tasks include leading your team to serve food and drinks to customers: maximising sales and the opportunity to showcase the quality and presentation of our food. You be responsible for ensuring that the facilities are kept clean and tidy, at all times; in accordance with our outstanding food hygiene standards.

Have you got what it takes to hit The Heights?

You should have experience of leading a team in a service industry and experience of working in a busy catering establishment. You'll not only know what great customer service is, but be key in training your team to ensure our award winning standards of service is maintained at all times.

The successful candidate will have the personality and confidence to communicate clearly with all team members and customers. You'll be reliable, have a flexible attitude and love leading by example.

With the current new "normal", you'll also be key in visitors have a healthy time and observe our COVID-19 precautionary measures. You'll also assist the Summit management team in adapting our café offer to any changes in legislation and government guidance.

Contract length: This is a seasonal position with contract dates running between April – 31st October 2021.

Hours: This is a full-time daytime position, no evenings. It is expected that the core hours are 8.15am-5pm, but flexibility is desirable. As a visitor attraction, we're busiest at weekends, school and Bank Holidays. You will be expected to work a significant share of these peak times. Uniform is provided

How to Apply:

1. Please download the relevant Job Description and check it carefully to ensure you meet the stated criteria
2. Send your application in by email, and please include a covering letter and your CV highlighting your previous work experiences.
3. Email your application through to team@heightsofabraham.com as soon as possible.

Please don't try and respond via facebook or other social media channels as we may miss your important application. Due to the high number of applications we receive for vacancies, unfortunately, we are unable to respond individually. If you haven't heard from us within a fortnight of the closing date, please consider your application unsuccessful at this time.