

2021 Cave & Outdoor Team Member

Are you an outdoor lover or a history buff? Maybe an artist, or a storyteller? World traveler or local expert... Whatever your background, the award-winning Heights of Abraham are looking for talented, outgoing individuals to join our Cave & Outdoors team.

We can offer flexible daytime hours to suit your lifestyle. What you will want is an active role that utilises your passions and people skills, set above and below the beautifully Derbyshire countryside.

Team members will lead groups of visitors through our two famous show caves. You'll be able to tell tales of ice ages, seismic events, Romans, Victorians and toiling miners. We'll give you the facts: its then over to you to provide the personality and deliver a truly great experience.

Giving our visitors a great subterranean experience is only part of the job, your other responsibilities will include:

Ensuring the estate looks as amazing as the views – from leaf blowing to litter picking, with a spot of light grounds keeping thrown into the mix. You'll have an eye for detail and a pride in your surroundings

Keeping everybody safe. Tall towers, steep slopes, deep caves and massive slides – we've got them all! As a member of the cave team, you'll be checking they're all safe for our visitors to enjoy. With the current new "normal", you'll also be key in ensuring visitors have a healthy time and observe our COVID-19 precautionary measures.

Your customer service skills will also play a big role helping run The Tavern – a small retail outlet adjacent to our second show cave.

Have you got what it takes to hit The Heights?

You'll be a friendly, outgoing and enthusiastic. A team player who enjoys engaging with a wide variety of visitors. You'll be educated to GCSE level or above with fantastic communication skills.

You'll have experience working in an environment where the customer always comes first. An interest in local history or geography is desirable but not essential, as full training will be given.

Due to the terrain at The Heights, above and below ground, you'll be reasonably fit and mobile. You'll feel at ease working underground and be happy commuting via cable car!

Our cave experiences run like clockwork, so you'll have good time management skills and will be able to adapt your tour times according to our operational needs. You'll have an eye for great attention to detail, safety and cleanliness.

If needed, you won't be afraid to get stuck in and help other visitor-facing departments across the site.

Contract length: This is a seasonal position with contract dates running until 31st October 2021.

Hours: Variable daytime shifts available. As a visitor attraction, we're busiest at weekends, school and Bank Holidays. You will be expected to work a significant share of these peak times.

Uniform is provided.

How to Apply:

1. Please download the relevant Job Description and check it carefully to ensure you meet the stated criteria
2. Send your application in by email, and please include a covering letter and your CV highlighting your previous work

experiences.

3. Email your application through to team@heightsofabraham.com as soon as possible.

Please don't try and respond via facebook or other social media channels as we may miss your important application. Due to the high number of applications we receive for vacancies, unfortunately, we are unable to respond individually. If you haven't heard from us within a fortnight of the closing date, please consider your application unsuccessful at this time.